

# E-COMMERCE

INTUITIVE AND  
STRAIGHTFORWARD.

## CUSTOMER SELF-SERVICE WITH E-COMMERCE

It is the fastest and most convenient way to obtain a spare part: the Uhlmann E-Commerce. An online inquiry, information, and ordering system for thousands of spare parts. Multimedia catalogs form the basis. The available information and data could not be more up to date – in English, German, French, and Spani-

sh. Different options make it easy for you to identify and order spare parts, seven days a week, 24 hours a day. E-Commerce also helps Uhlmann to speed up its response. The automated system shortens the ordering process, reduces the need for manual clarification, and keeps incorrect supplies to a minimum.

### SAFE, APPLICATION-ORIENTED, AND INTEGRABLE:

- 1 Every user has a password for individual access to E-Commerce.
- 2 Different authorization levels cover every user situation.
  - Level 1:** View-only, e.g., for operators
  - Level 2:** Obtain quotes with price and delivery details, e.g., for supervisors and engineers
  - Level 3:** Effect orders, e.g., for supervisors and purchasers
- 3 Even if you use an in-house procurement system, E-Commerce is still the best and quickest way to obtain relevant quotes. If required, we can integrate E-Commerce into your internal procurement system.



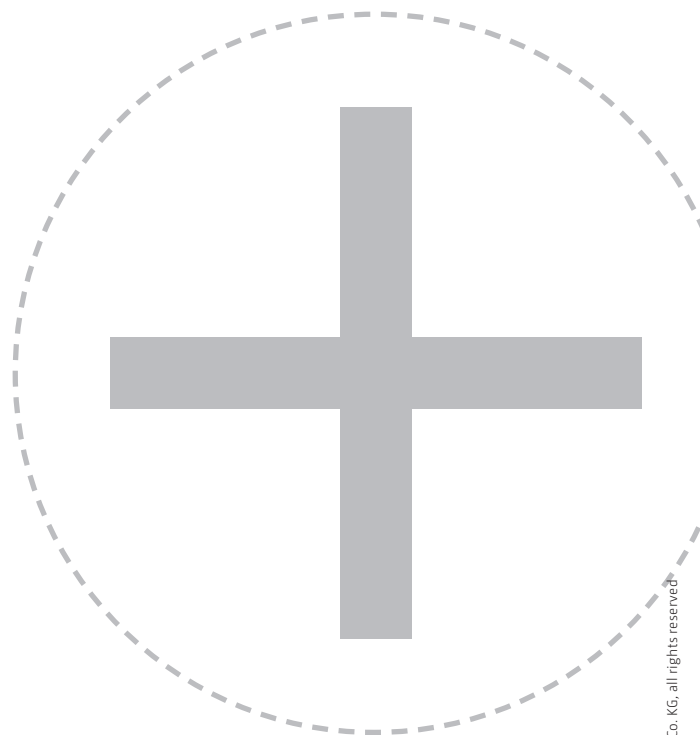
## E-COMMERCE

### YOUR BENEFITS

- Quickly find spare parts using various straightforward identification options.
- Convenient and intuitive use on account of the functional and clearly understandable structure, including online help and hotline support.
- Availability of information in real time and of current prices.
- E-mail order confirmation; available parts are dispatched by the following workday.
- Tracking of the dispatched consignment.
- Optional integration of the spare parts catalog PartsManager for extended parts identification using exploded views.

Access E-Commerce via the menu option “Services” on the Uhlmann website [www.uhlmann.de](http://www.uhlmann.de) or directly at [www.uhlmann.de/ecommerce](http://www.uhlmann.de/ecommerce).

Learn more about  
Uhlmann Customer Services.  
<https://www.uhlmann.de/services>



THE **HEARTBEAT** OF PHARMA PACKAGING

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